

Durham Dales Locality, NHS Durham Dales Easington and Sedgefield (DDES) & Astellas

Urology Service Redesign

Background

Durham Dales Locality within DDES CCG has identified urology as a commissioning intention for 2012/13 and as a pathway for QOF. A range of analyses into urology services in Durham Dales was conducted at the end of 2012, with preliminary analysis for County Durham PCT showing urology referral rates above the national average. First outpatient attendances for urology are 20% higher than expected nationally, with wide CCG variation in referral patterns and resource footprints. In addition there are significantly higher (400%) levels of consultant-to-consultant referrals (C2C) with differences between the levels of C2C referrals across trusts, with unnecessarily complex referral pathways.

Project

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| Patient | <ul style="list-style-type: none">• To offer a better patient experience with care closer to home, improved quality and responsiveness, avoiding duplication, reduced waiting times, reduced hand-offs and a clearer pathway – all in line with NICE Guidelines• Improve the patient's individual quality of life and treatment goals – as validated by data analysis and a patient survey throughout financial year 2013/14 |
| NHS | <ul style="list-style-type: none">• Reduce unnecessary referrals into secondary care with the target of GP referrals to be at, or less than, the National Average by April 2104• To up skill in primary care to reduce GP variation in referrals, management and costs as determined by data analysis prior to project and in March 2014, and staff questionnaire• To deliver cost savings to the Durham Dales Locality as calculated from the referrals data analyses in 2012 then compared to the same in March 2013• To reduce C2C activity to at least, or less than, National Average through a simplified, integrated pathway that includes a rapid access nurse-led, primary care based urology |
| Astellas | <ul style="list-style-type: none">• Increased use of appropriate urology medicines, including Astellas medicines, in line with NICE guidelines• Demonstration of how Joint Working between Astellas and DDES has improved the patient pathway for urology and led to a better patient experience• Increased acknowledgement of the role of Astellas in supporting the Durham Dales Locality and NHS DDES. |

NPR13028UKa

Date of preparation: July 2013