



## Astellas Privacy Statement for the processing of personal data regarding requests by HCPs to support them at conferences and educational events

Last updated: 7/8/2019

Astellas Pharmaceuticals SA (and its group companies) ("Astellas") respects your right to privacy. This Privacy Statement explains who we are, how we collect, disclose and use personal information about you and how you can exercise your privacy rights. If you have any questions or concerns about the use of your personal information, please contact us at the contact details provided at the bottom of this Privacy Statement.

### What does Astellas do?

Astellas Pharma is a global pharmaceutical company, whose ultimate parent company is headquartered in Tokyo, Japan. Our mission is to improve the lives of patients in the following key areas: transplantation, urology, oncology and anti-infectives.

For more information about Astellas, see the "About" section of our site:

<https://www.astellas.com/gr/en/about/>

### What personal information does Astellas collect and why?

The personal information we may collect about you generally falls into the following categories:

- **Information that you provide voluntarily**

We ask you to provide certain information voluntarily. The types of information we ask you to provide, and the reasons why we ask you to provide it, include:

Types of personal information	Why we collect it
(a) First Name (b) Surname (c) Social Security Number, Passport Number (d) Brief information on medical specialty and medical education (e.g. brief reference to diplomas and / or publications, etc.), previous medical working experience, employer information. (e) Contact Details (address, telephone number, email)	To be able to handle your request to support your attendance at a conference or scientific event in accordance with EU / national law, relevant regulations and Astellas internal procedures



If we ask you to provide any other personal information not described above, then the personal information we will ask you to provide, and the reasons why we ask you to provide it, will be made clear to you at the point we collect your personal information.

- **Information that we collect automatically**

We may also collect certain information automatically from your device. In some countries, including countries in the European Economic Area, this information may be considered personal information under applicable data protection laws.

Specifically, the information we collect automatically may include information like your IP address, device type, unique device identification numbers, browser-type, broad geographic location (e.g. country or city-level location) and other technical information. We may also collect information about how your device has interacted with our website, including the pages accessed and links clicked.

Collecting this information enables us to better understand the visitors who come to our website, where they come from, and what content on our website is of interest to them. We use this information for our internal analytics purposes and to improve the quality and relevance of our website to our visitors.

Some of this information may be collected using cookies and similar tracking technology, as explained further under the heading “Cookies and similar tracking technology”.

In general, we will use the personal information we collect from you only for the purposes described in this Privacy Notice or for purposes that we explain to you at the time, we collect your personal information. However, we may also use your personal information for other purposes that are not incompatible with the purposes we have disclosed to you (such as archiving purposes in the public interest, scientific or historical research purposes, or statistical purposes) if and where this is permitted by applicable data protection laws.

### **Who does Astellas share my personal information with?**

We may disclose your personal information to the following categories of recipients:

- To our group companies, third party services providers and partners who provide data processing services to us, or who otherwise process personal information for purposes that are described in this Privacy Notice or notified to you when we collect your personal information (such as conference organizers, science companies, health care providers, travel agencies, hotel organizations, airlines). [Here](#) is a list of the current companies in our group.
- To any competent law enforcement body, regulatory, government agency, court or other third party where we believe disclosure is necessary (i) as a matter of applicable law or regulation, (ii) to exercise, establish or defend our legal rights, or (iii) to protect your vital interests or those of any other person;



- To a potential buyer (and its agents and advisers) in connection with any proposed purchase, merger or acquisition of any part of our business, provided that we inform the buyer it must use your personal information only for the purposes disclosed in this Privacy Notice;
- To any other person with your consent to the disclosure.

#### **Legal basis for processing personal information (EEA visitors only)**

We collect personal information from you solely for processing your request to provide support for your participation in an educational event (accommodation, registration, meals, travel, etc.). The processing of your personal data is necessary at a pre-contractual stage for your request to be processed by the Medical Department of our company and if it is approved, for the conclusion of the relevant support contract to be signed with you upon your request.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us using the contact details provided under the “How to contact us” heading below.

#### **Cookies and similar tracking technology**

We use cookies and similar tracking technology (collectively, “Cookies”) to collect and use personal information about you (including to serve interest-based advertising). For further information about the types of Cookies we use, why, and how you can control Cookies, please see our [Cookies Policy](#).

#### **How does Astellas keep my personal information secure?**

We use appropriate technical and organizational measures to protect the personal information that we collect and process about you. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal information. The specific measures we use include but are not limited to (a) strictly granting access to those who need to manage your application, (b) securely restricted access to a secure server with username and password-controlled access, and (c) storing hard copies in locked places.

#### **International data transfers**

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws that are different to the laws of your country (and, in some cases, may not be as protective).

Specifically, our servers are located in the United Kingdom, USA, Germany, Japan and our group companies and third party service providers and partners operate around the world. This means that when we collect your personal information we may process it in any of these countries.

However, we have taken appropriate safeguards to require that your personal information will remain protected in accordance with this Privacy Notice. These include implementing the European Commission’s Standard Contractual Clauses for transfers of personal information between our group companies, which require all group companies to protect personal information they process from the EEA in accordance with European Union data protection law.



Our Standard Contractual Clauses can be provided on request. We have implemented similar appropriate safeguards with our third party service providers and partners and further details can be provided upon request.

### **Data retention**

We retain personal information we collect from you where we have an ongoing legitimate business need to do so (for example, to provide you with a service you have requested or to comply with applicable legal, tax or accounting requirements).

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

### **Your data protection rights**

You have the following data protection rights:

- If you wish to **access, correct, update or request deletion** of your personal information, you can do so at any time by contacting us using the contact details provided under the “How to contact us” heading below.
- In addition, if you are a resident of the European Union, you can **object to processing** of your personal information, ask us to **restrict processing** of your personal information or **request portability** of your personal information. Again, you can exercise these rights by contacting us using the contact details provided under the “How to contact us” heading below
- You have **the right to complain to a data protection authority** about our collection and use of your personal information. For more information, please contact your local data protection authority. (Contact details for data protection authorities in the European Economic Area, Switzerland and certain non-European countries (including the US and Canada) are available [here](#).)

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

### **Use of this Website by minors**

We do not intend for our websites or online services to be used by anyone under the age of 18.

### **Updates to this Privacy Notice**

We may update this Privacy Notice from time to time in response to changing legal, technical or business developments. When we update our Privacy Notice, we will take appropriate measures to inform you, consistent with the significance of the changes we make. We will obtain your consent to any material Privacy Notice changes if and where this is required by applicable data protection laws.

You can see when this Privacy Notice was last updated by checking the “last updated” date displayed at the top of this Privacy Notice.



### **How to contact us**

To exercise any of your privacy rights, please submit your query [here](#)

If you have any questions regarding the use of your personal information, please contact our privacy officer at the following contact details: [privacy@astellas.com](mailto:privacy@astellas.com).

The company responsible for processing your personal information is Astellas Pharmaceuticals A.E.B.E. with the following contact details: 6-8 Agisilaou Str., 151 23 Marousi, tel. +30 210-8189900, email: [info@gr.astellas.com](mailto:info@gr.astellas.com).